Session Start: Mon Apr 15 09:19:25 2002
[09:19] *** Now talking in #PACE_CIO
[09:19] *** Topic is 'Online chat with Pace University's CIO!'
[09:19] -ChanBot- Welcome to the online chat with Frank Monaco!
[09:26] <Guest05706> ick Peggy
[10:03] <Guest21326> nick FJM
[10:05] <pacecio> Welcome to CIO chat for staff and fac
[10:05] <pacecio> subj is an I.T. issue at Pace
[10:05] <pacecio> to change nickname, type /nick name
[10:06] <pacecio> where name is what you want as your alias
[10:06] <pacecio> hello ian
[10:06] <pacecio> hello Paul
[10:06] <pacecio> hello Bob
[10:06] <Bob> Hello Frank
[10:06] <pacecio> Hello Debbie
[10:06] <pacecio> hello Steven
[10:07] <pacecio> 13 users
[10:07] <pacecio> guess this is a bad time or nobody has I.T. issues
[10:07] <pacecio> Just launched V1.0b of Pace University White Pages
[10:08] <pacecio> http://appserv.pace.edu/whitepages
[10:08] <Bob> Maybe we are doing a good job
[10:08] <pacecio> maybe
[10:08] <roch_nroll> I have a question ...
[10:08] <ian_ipaq> thats always a possibility
[10:08] <pacecio> ok Roh
[10:08] <pacecio> ROck
[10:08] <pacecio> Roch
[10:08] <pacecio> sorry
[10:09] <pacecio> go ahead roch_nroll
[10:09] <pacecio> hello Gibson
[10:09] <Gibson> hello
[10:09] <roch_nroll> Is there any plan for Faculty and Staff to get things like MS Office at a discount ...
[10:09] <pacecio> just signed MS Campus agreement
[10:09] <roch_nroll> I ask because MS Office is literally around $400 retail ...
[10:09] <pacecio> for Pace PCs and Notebooks
[10:10] <pacecio> for personal use, can't get the same deal - free!
[10:10] <pacecio> (as part of the Campus agreement)
[10:10] <pacecio> but via Insight or another vendor
[10:10] <pacecio> maybe able to get a big break
[10:11] <JFC> SHI will offer a discount
[10:11] <pacecio> via a web link
[10:11] <pacecio> ok - what is the SHI web link
[10:11] <JFC> they didn't establish yet
[10:11] <pacecio> for personal use MS Software
[10:11] <pacecio> OK
[10:11] <JFC> they are waiting for pace's contract
[10:11] <JFC> yes
[10:12] <pacecio> we do have a deal with Dell
[10:12] <pacecio> J&R gives an educational discount to Students and Faculty only for a good deal ($150), but not Staff
[10:12] <pacecio> fhello Barbara
[10:12] <pacecio> hello
[10:13] <ian_ipaq> www.diskovery.com staff, fac and student
[10:13] <pacecio> anybody know the URL to the Dell Personal Purchase Program for Pace
[10:16] <pacecio> Looks like we will move forward on Wireless
[10:16] <Guest49283> nick /Tom@Lubin
[10:16] <pacecio> maybe 400 cards
[10:16] <pacecio> Tom - put a space after /nick
[10:17] <pacecio> under a subscription service
[10:17] <pacecio> all public areas becoming wireless
[10:18] <Peggy> Sorry for the delayed response - URL not working correctly, but WWW.pace.edu/doit -- Services,Computer,Purchase will lead you to the page
[10:18] <pacecio> Thanks Peggy
[10:19] <Peggy> You're welcome!
[10:19] <TomInLubin> How's the PC purchasing plan working? Are there personal purchases?
[10:19] <pacecio> issue was "how do folks get a discount for personal purchases"
[10:19] <pacecio> Tom -
[10:19] <TomInLubin> yes
[10:19] <pacecio> under DoIT, Services, Purchase
[10:20] <TomInLubin> Your HITLIST mentions in-house fighting with F & A over the new Dell initiative
[10:20] <pacecio> the link to Dell for Personal Purchases is being fixed for IE
[10:20] <pacecio> A little strong - will revise
[10:21] <pacecio> the problem is who is doing the back end paperwork
[10:21] <pacecio> to transfer funds!
[10:21] <Peggy> New link is working -- www.pace.edu/doit/itpurchases
[10:21] <pacecio> will be worked out
[10:21] <TomInLubin> back end paperwork never gets volunteers
[10:22] <TomInLubin> With regards to the Microsoft Campus Agreement --
[10:22] <pacecio> if it's decided that extra costs will be attached to new systems
[10:23] <TomInLubin> what exactly could be installed from Microsoft? Just Office, or other MS applications?
[10:23] <pacecio> re Campus Agreement -
[10:23] <pacecio> looks like once in place there will be no cost for any Pace system for MS Products or upgrades
[10:23] <pacecio> we will try to centrally fund
[10:23] <pacecio> issues involve control of the licenses
[10:24] <pacecio> and upgrading without physical media!
[10:24] <TomInLubin> from where, Internet?
[10:25] <TomInLubin> Is Blackboard 6 going to be rolled out for Fall 2002?
[10:25] <pacecio> BB 6.0 - maybe
[10:25] <pacecio> we want to see if it works first
[10:25] <TomInLubin> I heard that for every CRN created, there will be a BB template. That's a lot of disk space!
[10:25] <pacecio> would like to wait until 6.1
[10:26] <pacecio> correct - all courses to get a shell
[10:26] <pacecio> will have to manage
[10:26] <Peggy> Frank, don't know if you saw previous response -- the URL is working for personal Dell purchases --- http://www.pace.edu/doit/itpurchases
[10:26] <pacecio> Thanks Peggy!
[10:26] <TomInLubin> should more active users get more disk space?
[10:26] <pacecio> I think that we will have to limit the space on the BB server itself
[10:27] <pacecio> and let users put stuff on other servers so the load on BB doesn't get out of hand
[10:27] <pacecio> hello LaurieW
Are we getting any kind of deal when we order laser printer toner from Corp Express ...?

anyway, new version of IMail (7.0) coming

re Corp Express - yes, a small deal

any new enhancements to new Imail (7.0)

but working on better deals with cleaning, inventory as long as we buy toner

Users are so confused when using Imail vs. Messenger

Imail deletes message to Deleted folder, Messenger to Trash folder

Imail is the Brand Name of the Email SERVER software

... I ask about the toner because some newer models are now $120 per cartridge ("microfine")!

you can access Imail (fsmail.pace.edu) in three different clients

When a users tries to use both, they complain all of their so called deleted messages are still there

POP3, IMAP4 and Web

We should use one standard, preferable the web and dump Messenger

using Netcape COmmunicator, Outlook Express, Outlook, IE/Nescape browsers

unfortunately

the email clients above all have their own features and problems.

web messaging clients lack the range of features that IMAP clients have

we are considering Outlook/IMAP as the email client standard for accessing Imail Server

and IE as the web client for IMAIL Server

Remember, IMAIL is the brand, fsmail.pace.edu is the name of the faculty-staff email server with IMAIL running on it

Re: toner prices - we are trying to get the best deals!

Corporate Express has them for quality stuff right now

don't recommend user refills

Devil's Advocating here, but I've always felt somewhat relieved to know that most major email viruses seem to attack Outlook first, although this is no excuse for Messenger's shortcomings

Messenger got eaten by Microsoft

Any news on the virtual drive initiative for students/staff?

note - most of the Virus problems were MS Exchange Problems - we don't use MS Exchange, but Imail!

Re; virtual Drive storage.pace.edu

looks like we got funding July 1st !! Stay tuned

excellent!

I suppose DoIT can create the username/passwords

note:

the PUWP application (Pace University WHite Pages)

will be the source for all userids and passwords

Hi Frankie

hello all

so that once we get it working, it will feed email, On Time, Storage, etc.

Terminal Server, VPN, etc.

Blackboard

all staff/fac accounts from the White Pages!
<pacecio> Probably Version 2.0 of PUWP will do this
<pacecio> let's Congratulate Frankie on becoming a Dad!
<TomInLubin> Congratulations on Dante.
<pacecio> Dante Joseph born April 2nd
<Frankie_T> Thanks all!! Much appreciated! :-)
<roch_roll> Congrats, Frankie
<TomInLubin> There looks to be a lot of projects this summer, new classrooms, new CSIS office etc.
<TomInLubin> Does any one know the fall 2002 projections?
<pacecio> see http://appserv.pace.edu/doit/hitlist
<roch_roll> Frank. May I take this opportunity to introduce and brag about something?
<TomInLubin> projections for enrollment,
<pacecio> always the latest DoIT Projects
<pacecio> looking good, down a bit in PLV I think
<pacecio> enrollment
<TomInLubin> roger that
<pacecio> should be available shortly from Enrollment management
<pacecio> because acceptances are coming in
<pacecio> for fall 2002
<pacecio> fall
<pacecio> please tell your students that I'm doing this again tonight at 2100-2200
<pacecio> that's 9:00 PM to 10:00 PM for civilians
<Bob> Thanks, I was counting on my fingers
<pacecio> good think you still have them all Bob
<pacecio> and toes also!
<pacecio> I think
<Bob> I do
<TomInLubin> Good bye, all
<roch_roll> The new "alumni & friends" webpage will debut in a week or two - www.utoday.com/pace ...
<pacecio> anyway, looks like ERP is a go for Business Advisor
<Guest63776> In the wireless project, please remember the pda's that are wireless and will become more popular in the very near future.
<Peggy> Thanks, Roch -- let me know when it's up and running - we get a lot of inquiries from alumni
<roch_roll> ... I just want to see what y'all think. I would also like to thank Gene Massey for his help with the project ...
* Guest39608 plays music
<pacecio> Nice!
<roch_roll> Nice music. Was that "Brother where art thou"? :)
<pacecio> Love that album
<pacecio> Gene has been doing a great job
<pacecio> www.pace.edu has slightly new look
<pacecio> and search works!!!
<pacecio> scroll to the far right
<roch_roll> The Pace homepage seems to change every day
<Bob> hopefully for the better
<pacecio> yeah
<pacecio> go down one level and look on the right side
<roch_roll> .. I just hope they keep it simple. It's hard to persuade people that everything can't go in the store window
<pacecio> BTW, all work done to convert from old to new will be preserved
<pacecio> roch - correct
<Bob> Your right!!
[10:54] <pacecio> everybody wants their URLs on the front page!
[10:54] <pacecio> a few years ago, nobody knew what a URL was!
[10:55] <Guest63776> They don't have to be on the front page, but the clicks
have to make sense and easy to find the second level.
[10:55] <pacecio> the way we are doing that is:
[10:55] <pacecio> frequency of hits
[10:56] <pacecio> most asked about sires
[10:56] <pacecio> sites
[10:56] <pacecio> appear on top
[10:56] <pacecio> in a logical heirarchy
[10:56] <Guest63776> So the number of hits will determine the second level?
[10:57] <pacecio> if we designed like a DVORAK keyboard, our fingers would be on
the home keys and they would be the most frequently used keys ion the English
language
[10:57] <pacecio> but the QWERTY keyboard is the standard
[10:57] <pacecio> and it was designed purposely to slow down typists
[10:57] <pacecio> because of keys and ribbon jamming
[10:58] <roch_nroll> Ah, the good old days!
[10:58] <pacecio> guess which keyboard is still being widely used – QWERTY!
[10:58] <pacecio> same with the web pages
[10:58] <pacecio> folks learned the old pages
[10:58] <pacecio> have trouble with the new ones!
[10:59] <pacecio> even though they are, like the DVORAK keyboard, 30-50 % more
efficient
[10:59] <pacecio> anyway, this chat is over -send me an email at cio@pace.edu
[10:59] <pacecio> thanks
[10:59] <roch_nroll> I guess in the marketplace, it pays to be first that best.
Ask Microsoft.
[10:59] <roch_nroll> Thanks Frank.
[10:59] <pacecio> see you at 2100 (students preferred!)
[10:59] <pacecio> you are all welcome
[10:59] <pacecio> bye
[11:01] <Debbie> quit
Session Close: Mon Apr 15 11:03:18 2002