A new phone system is on its way to your desktop!

DoIT, along with Verizon and Comforce, is installing a new and improved telephone system and switches over the next academic year. Telephone technicians may be checking campus offices and all authorized installers will wear temporary Pace IDs. Be assured, DoIT is committed to keeping all disruptions to a minimum!

A Telephone System Data Collection Form of current information was collected for each Briarcliff/Pleasantville telephone. Where necessary, the Verizon review staff met with departments and discussed their telecommunication needs. And, the cooperation that DoIT has received from the staff to date has been exceptional!

Next, the White Plains campus data collection process will begin and meetings with departments will be scheduled as necessary. The New York campus has begun data collection and meetings will be scheduled after the data is analyzed.

Pace’s telephone numbering scheme will not change. The main number to New York will remain 1200, Briarcliff—2600, Pleasantville—3200, and White Plains—4000. However, inter/intra campus calls will become five digit dialing with the new telephone system. Then, for an intercampus call to a New York campus office, dial 11xxx; Briarcliff campus office—22xxx; Pleasantville campus office—33xxx; or White Plains campus office—44xxx.

The new telephone:

- includes caller ID, emergency Security button, speaker phone capability, message waiting lamp, different ring tones, voice mail, internal directory, speed dialing, three-party conference calling, call forwarding and other options.
- models will be assigned based on lines and usage.
- instruction on telephone features and Q&As will be scheduled.
- includes a “barge” feature which acts as an intercom function.
- voice mailbox will require rerecording and your current information will not be retrievable after the installation.

Look for an update as this project progresses early this Fall...

Questions? Contact DoIT’s Customer Support Center at ext. 3648 or email doit@pace.edu.