Frank Mannle, Director of User Services, DoIT

- IMO Responsibilities
- Budgeting for I.T. Resources
- Centurions
- PC Maintenance and Virus Prevention Workshops for IMO Certification

As an I.T. liaison between DoIT and their respective departments, an IMO is responsible to perform window updates on PCs to guard against viruses; provide notification on IT announcements; use IMO listserv as a vehicle to post/ask information.

Budgeting for I.T. resources include: work with your respective budget representative on your areas I.T.needs; contact DoIT if budget planning is past and there is a need for replacement PCs; when ordering any I.T. hardware/software include annual maintenance/upgrade charges.

Centurion devices are available in hardware/software versions. When enabled, Centurions will undo any changes made to a computer when it is restarted (including installed programs and saved documents).

The PC Maintenance Workshop formerly lead by Chris Elarde will be picked up by USD’s programmers in NY and Westchester. The Virus Prevention Workshop should be completed and available later this year.

Frank Monaco, Vice President of Information Technology and CIO

High Priority Topics (HIT List)

- #60 SCT/Luminis Portal (part of Project SPARTA)
- #90 NYS CIO Conference
- #140 KRONOS Time and Attendance System
- #150 Pace’s “Pforzheimer Honors College”

Every computer at Pace University will logon to a Portal. There will be a single User ID login. Once logged on, every machine will look at the same page.

Pace will be hosting the next NYS CIO Conference.

DoIT and several other areas have been using KRONOS for several months. KRONOS is a web-based time and attendance system which will replace the current paper methods of recording this information.

In September, Pace provided laptop computers for the students involved in the Pforzheimer Honors College program.
Frank Tramontano, Director of ITID, DoIT and CTO

- Windows updates
- http://status.pace.edu
- Gateway

PCs in IMO’s respective departments should have the latest updates and patches. These updates can be obtained from http://v4.windowsupdate.microsoft.com. The critical updates and services on the left hand corner are of primary concern.

Pace’s status page (http://status.pace.edu) shows:

- important announcement on general service maintenance, vulnerability alert box, and virus updates
- current status of mission critical servers—indicated by green, amber, or red coloring for systems working fine, intermittent, or not working

The gateway is used to check incoming email against black listed sites. If email is questionable, it is noted in your Inbox as possible spam mail.