To the Pace Community:

Happy New Year! DoIT is moving forward fast and our goal has been to improve I.T. for the Pace community, making it (I.T.!) effective, efficient and innovative. Below are the highlights of 2002. Most of these projects are above and beyond our normal day to day mission of running the important administrative, academic, and research information systems necessary for Pace to operate. Everyone in DoIT helped in these important daily efforts, and our great Information Management Officers also assisted us in the important work of preparing our students for successful, Information Technology enabled, careers.

Francis J. Monaco
CIO, VP for Information Technology, Pace University

Project SPARTA (Systems at Pace: Accurate, Reliable, Timely, Available) launched: Pace’s desire to dramatically improve its administrative business practices led to a partnership with BearingPoint as its business advisor to assist us in preparing to implement a modern suite of integrated administrative system software called “Enterprise Resource Planning”, or ERP. This project, which will take two to three years to implement, will change “everything” in our administrative processes at Pace!

Disaster Recovery site: Using space on a second campus, Pace has began implementing a partially redundant Information Technology facility (in case something happens to West Hall) including a mainframe (with limited Administrative System redundancy), some “Open Systems” redundancy (e.g., email, web, etc.), and some alternate internet communications capability.

Converged network implementation – Data, Voice and Video: Working with our prime contractors, Verizon and Alcatel, Pace has begun installing a high speed backbone network connecting all of its major campus locations and replacing our existing FDDI (100 Mbps) technology with GigE (1000 Mbps). Once operational, we will install a new digital and Voice over IP telephone system, and convert our Video Conferencing facilities to H.323/100% Internet Protocol. Everything at Pace will eventually have an IP address! TELED has been leading this charge!

Merger of Educational Media and User Services Department: The entire User Services organization is being redesigned. It will provide the user community with better and improved services. USD is now comprised of the Computer Resource Centers, Educational Media Centers, Information Management Officer Program and the IT Advertising and Documentation Office. The IT Advertising and Documentation Office delivers tremendous online and printed documentation and announcements of I.T. activities to the entire Pace community!

Membership in Internet 2: Pace is a member of an Internet 2 consortium of 200+ universities who are partnering with industry and government to create advanced network applications and technology. ITID was instrumental in obtaining grants for this initiative and TELED has helped redesign our backbone network to accommodate the new routes.

http://storage.pace.edu Internet file management system: This system allows you to share your files with others over the Internet through permission access. Capabilities of http://storage.pace.edu include: file sharing, storage space equal in size to your email storage allotment, read access by multiple users, and control of user access levels. ITID was instrumental in fielding this great system.

The New York Times Online: Now view an electronic version of The New York Times from Monday through Thursday. Viewing is made easy using the NewsStand viewer. A special feature of this partnership is that Faculty and Staff have permission to reprint material from this newspaper for classroom use. ITID led the way with this project.
Launching of the University White Pages: DoIT and Human Resources developed a web-based University White Pages online directory, replacing Contact Pace. The White Pages are fed with data from Human Resources on a daily basis and contain the latest information on all Pace Faculty and Staff. CSD and a cast of many have developed this great application!

Norton Antivirus protection software: Pace moved from McAfee Antivirus protection software to Norton Antivirus this past year on all Pace-owned computers. Norton scans your files, instant-message attachments and email messages as well as automatically removes viruses while you work. In addition, Norton has been dramatically reducing SPAM on incoming emails. ITID was the proponent for this effort.

Microsoft Campus Agreement: The University now has a subscription to the Microsoft Campus agreement, entitling all Pace-owned (not leased) computers to a copy of most of the latest Microsoft products. In addition, there is a “Work at Home Right” component which allows Faculty and Staff to obtain this software for use at home for Pace-related business.

Email quotas are in effect: The quota system for email was put into effect to ensure stability and adequate performance of the University email server. Status of a user’s quota can be monitored via the FSmail web interface. Performance of the mail servers has vastly improved!

Toner Cartridge Service Agreement: Pace now has an agreement with Flo-Tech to provide HP-compatible toner cartridges and supplies for University LaserJet printers through Corporate Express. This agreement includes preventative maintenance cleanings of all printers on a yearly basis.

IMO Certificate Program: DoIT, in collaboration with Learn to Excel, has created an IMO Certificate Program. The technology certificate is awarded after completion of ten workshops sponsored by either Learn to Excel, the Pace Computer Learning Center, or by a waiver. This past December the first certificates were awarded. USD made this program happen.

IMO Brown Bag Lunch Meeting: DoIT launched Brown Bag lunch meetings as an opportunity for sharing helpful tips and IT issues in an informal setting. These meetings, held throughout 2002 on the New York and Westchester campuses, have been a great success.

Wireless Access initiative: Wireless network access points (802.11b, “Wi-Fi”) for laptops and mobile devices commenced early in 2002 and new access points continue to be installed throughout the University. Wireless access points are available wherever the wireless access symbol appears. And, a wireless card loaner program was instituted for Students and Faculty.


Student & Exchange Visitor Information System (SEVIS): In order to comply with new Federal guidelines for international students, Pace is fielding a web-based system to track the information needed by the Federal system. ITID is working with Jan Spears, International Students Office.

KRONOS Time and Attendance System: Working with Nicole Thompson, F&A, CSD and ITID are fielding an online Time and Attendance System to eliminate paper time sheets! Prototyping with DoIT begins soon!

Sloan Grant: ITID and CSD developed and implemented the middleware necessary to populate our Learning Management System with registration data from ISIS. We are also fielding Blackboard 6.0 and the Blackboard Transaction System (One-Card!).

Honors College and the Pace Promise: New for 2003, we will support approximately 150 Honors Students with wireless laptops for the Fall, 2003. In addition, we will modify our administrative systems to support Guaranteed Tuition and Guaranteed Course availability.