Mike Malaspina, Manager, Network Services Department

- Anti-Virus/Anti-Spyware
- Complex password Rules
- Intrusion Detection System/Intrusion Protection System
- Wireless Authentication

Mike Malaspina, Manager of Network Services, discussed a range of network security topics, such as: anti-virus and anti-spyware products, complex passwords, Intrusion Detection System/Intrusion Protection System, and wireless authentication.

Network Security

The Pace Network and its users are vulnerable to viruses, Trojans, worms, and “denial of service attacks. It is necessary for the Pace community to protect their computer and files by using anti-virus and anti-spyware products that include: Norton AntiVirus, Microsoft Anti-Spyware Beta application, Lavasoft Ad-Aware, or Spy-Bot Search. The Anti-Spyware from Microsoft is considered better than Ad-Aware or Spy-Bot since it can find/remove more spyware. To keep your computer updated with the latest security updates, perform the following tasks:

1) Update definition files continually (i.e.; weekly) either manually or automatically for your anti-virus and anti-spyware programs to be effective.
2) Run Microsoft Windows updates when new updates become available.
3) Delete cookies and offline content.

Complex password Rules

When creating a password, it is imperative that your selected password is complex in order to prevent others from deciphering them. A complex password should have a letter, number, and special character combinations as well as upper/lower case. In addition, some letters of a password may be replaced with numbers and numbers with letters (i.e.; the letter “l” can be interchanged with the digit “1” and the letter “O” can be interchange with the digit “0”). A user should not give away their password and do not share folders unless they are password protected, or shared out to a particular user.

Intrusion Detection System/Intrusion Protection System (IDS/IPS)

The IDS/IPS is a device that monitors network traffic. This device enables a search for data that behaves like a virus or worm and drops the data when it finds such behavior. It also stops illegal music and video downloads from peer-to-peer networks.
Wireless Authentication

The Pace network requires a user to authenticate their account before getting access. Further, the accounts for contractors, temporary workers, vendors or guest that need wireless network access will have to fill out in advance a form to request an account. Visit http://staffit.pace.edu to access the Contract/Temp Accts link on the left side of the page under Important IT Links. The form is available for download accessible internally or through VPN access. Fax the completed form and a copy of a valid ID to 914 989-8233.

Peggy Caraccio, Manager of CSC/CSO, ITID

- Pace Domain
- Staff-Fac Domain Accounts
- New Calendar System

Faculty and Staff can log into the Pace domain with their portal username and password. The staff-fac domain accounts will soon be disabled. Accordingly, all existing user accounts which have not been moved over need to have their profile moved over to the Pace domain as soon as possible.

A new calendar system which will be linked with the email.pace.edu will replace OnTime. There will be a public announcement made in the near future.

Colin Harris, Shikha Bajracharya, Alfred Samala, Gabe Moreno
User Services Department

- Vacation Message
- Importing and Exporting an Address book from Outlook to Webmail
- Sharing Folders
- Subscribing to a shared Folder

Colin Harris, Shikha Bajracharya in PL and Alfred Samala, Gabe Moreno in NY, Supervisors in USD, gave a demonstration of WebMail’s features and enhancements. Their presentation covered vacation message, sharing folders, subscribing to a shared folder, and importing and exporting an address book from the MS Outlook client to Webmail.

There were two question raised on the new email system:

1) **Is an email deleted from WebMail also deleted from MS Outlook?**
   **Answer:** If using IMAP, the email will be deleted from both places. There may be a short delay on the MS Outlook client. However, if using POP, email is moved directly to the MS Outlook client on the user’s computer and therefore does not reside on the WebMail server. Accordingly, it can only be deleted from the MS Outlook client on their computer.

2) **Can a user see shared folders in WebMail from their MS Outlook client?**
   **Answer:** The shared folders from WebMail are viewable from a user’s MS Outlook client. The shared folders are located under email.pace.edu.
Frank Monaco, Vice President of Information Technology and CIO

- Postini
- MyPace Portal - Group Feature

Frank Monaco gave a demonstration of the Postini system. Postini, an email filtering service, will filter unwanted email messages and leave it on their server. This system if acquired by Pace would have the facility such as: 1) email messages diverted to Postini’s system first, where they will be filtered 2) messages considered good forwarded to Pace for delivery to the user’s accounts 3) junk mail to remain on their system to be automatically deleted after a specified period 4) accounts for each user 5) capability to log in and check blocked email messages to accept and deliver to user’s account

The group feature, an addition to the portal system, will create message boards where students, faculty and staff can discuss different issues affecting the Pace community.

Frank Mannle, Director, User Services Department

- Centurion Chips

There are centurion chips available for Staff and Faculty through the Client Support Office. A request has to be placed through the DoIT helpdesk, and a technician will make a service call for installation. It is important for users to understand that any new files created or changes made after the chip is installed will be erased once the computer restarts.